

Threads of ROAM – Costume Hire Terms and Conditions

Written 20/07/2026. L.A.EDWARDS

Important Information

- All costumes remain the property of Threads of ROAM.
- Report any issues within 24 hours of delivery with photographs.
- Do not wash or dry clean costumes.
- No food or drink while wearing costumes.
- Avoid applying fake tan immediately before wearing a costume.
- Costumes are for performances, competitions and photoshoots only.
- Damage or missing items may result in repair or replacement charges.

If costumes are not returned within seven days of the agreed return date, an additional charge of **£1.00 per costume per day** will apply for late returns, up to a maximum of seven days. If the costume has not been returned after seven days, the Hirer may be charged the full replacement value.

1. Hire Terms

1.1

These Terms and Conditions govern the hire of costumes from **Threads of ROAM**, operated by **Laura Edwards trading as Threads of ROAM**. By placing a hire booking, you agree to be bound by these Terms and Conditions.

For the purposes of this agreement, "Costumes" includes all garments, accessories, footwear, headwear and any other items supplied as part of the hire.

1.2

These Terms and Conditions form the entire agreement between Threads of ROAM and the Hirer and replace any previous discussions or agreements relating to the hire of costumes.

1.3

The person placing the booking must be at least 18 years of age and accepts responsibility for all costumes hired under that booking.

1.4

All costumes remain the property of Threads of ROAM at all times. Hiring a costume does not transfer ownership of any item.

1.5

Threads of ROAM costumes are intended for performances, competitions, modelling assignments and professional photographic shoots. They are not available for private parties, fancy dress events or any activity where there is an increased risk of damage, unless agreed in writing before hire.

1.6

Our costumes are not flame-retardant unless specifically stated. They should be used responsibly and with appropriate care. Threads of ROAM accepts no responsibility for injury or loss arising from the misuse of hired costumes.

1.7

Some costumes may contain small decorative parts, magnets, cords or other components that require careful handling. Hirers are responsible for ensuring costumes are used safely, particularly around young children.

1.8

Photographs on our website and social media are provided for guidance only. Colours may appear different depending on screen settings and slight variations between photographs and the actual costume may occur.

1.9

Accessories are only included where specifically listed as part of the costume description.

2. Hire Fees and Payment

2.1

The hire fee is the amount confirmed at the time of booking and includes the agreed hire period. Any additional charges, including late return fees, damage charges or replacement costs, will be charged in accordance with these Terms and Conditions.

2.2

Full payment must be received before costumes are dispatched or collected unless otherwise agreed in writing.

2.3

Returning costumes before the end of the agreed hire period does not entitle the Hirer to a full or partial refund.

2.4

If a booking is cancelled more than 14 days before the agreed dispatch or collection date, any refund or credit will be considered in accordance with our cancellation policy.

2.5

If a booking is cancelled within 14 days of the agreed dispatch or collection date, hire fees are non-refundable. At our discretion, Threads of ROAM may offer a credit towards a future booking.

3. Damage, Loss and Late Returns

3.1

The Hirer is responsible for every costume and accessory from the time it is received until it has been safely returned to Threads of ROAM.

3.2

If a costume is returned after the agreed return date, additional hire charges may apply for each overdue day or part thereof, up to a maximum of seven days.

3.3

If costumes are not returned within seven days of the agreed return date, an additional charge of **£1.00 per costume per day** will apply for late returns, up to a maximum of seven days. If the costume has not been returned after seven days, the Hirer may be charged the full replacement value.

3.4

Costumes must be returned in the same condition in which they were supplied, allowing for reasonable wear during normal use.

3.5

If a costume is returned damaged, permanently stained, altered, excessively dirty or otherwise unsuitable for future hire, Threads of ROAM may charge the reasonable cost of cleaning, repair or replacement, depending on the extent of the damage.

Fair Wear and Damage

Threads of ROAM understands that costumes hired for performances and competitions will show signs of normal use over time. We do not charge customers for reasonable wear that occurs during careful use.

Fair Wear (No Charge)

Examples of fair wear include:

- Minor creasing from wearing or transport.
- Loose threads or hems that can be repaired during routine maintenance.
- Small amounts of stage make-up that can be removed through our normal specialist cleaning process.
- Minor signs of use consistent with a costume being worn for its intended purpose.

These types of wear are considered part of the normal life of a costume and will not normally incur any additional charge.

Damage That May Result in a Charge

Additional charges may apply where costumes are returned with damage that goes beyond normal wear and tear. This includes, but is not limited to:

- Permanent stains from fake tan, food, drink, make-up, hair products or other substances.
- Rips, tears or holes requiring repair.
- Broken zips, fastenings, embellishments or trims caused by misuse.
- Missing belts, accessories, headpieces, garment bags, hangers or other items supplied with the costume.
- Costumes that have been altered, cut, pinned, glued, dyed or otherwise modified without prior written permission.
- Damage caused by inappropriate storage, transport or use.
- Costumes returned excessively dirty and requiring specialist cleaning beyond our normal preparation process.

Where damage can be repaired, Threads of ROAM will charge the reasonable cost of repair and any specialist cleaning required.

Where a costume is damaged beyond economical repair or is unsuitable for future hire, the Hirer may be charged up to the full replacement value of the costume or affected items.

Threads of ROAM will always assess damage fairly and will only charge the reasonable cost necessary to restore or replace the costume.

Fake Tan

Fake tan must not be applied immediately before wearing a Threads of ROAM costume. Any staining caused by fake tan that cannot be removed through normal specialist cleaning may result in cleaning, repair or replacement charges.

3.6

Costumes must not be altered, repaired, pinned, glued, cut, dyed or otherwise modified without the prior written permission of Threads of ROAM.

3.7

Garment bags, hangers, storage bags and any accessories supplied with a costume form part of the hire. Missing items may be charged at their replacement value.

3.8

Where an accessory forms an essential part of a costume set and cannot reasonably be replaced separately, Threads of ROAM reserves the right to charge up to the replacement value of the complete costume.

3.9

By placing a booking, the Hirer agrees that any outstanding charges properly due under these Terms and Conditions, including damage, loss or late return charges, may be recovered using the payment method originally provided.